Customer Overview

The community bank client found themselves dealing with a high rate of IT staff turnover, causing frequent disruptions in their security management. As a result, they were consistently falling behind in preparing for their IT audits and struggled to maintain a secure, compliant network infrastructure.

The Challenge

Without a stable and knowledgeable IT staff, the bank faced a two-fold problem. Firstly, frequent staffing changes led to inconsistency in managing the complex network infrastructure, increasing the risk of cyber threats. Secondly, the lack of continuity made it difficult to maintain audit-ready status, a critical requirement for banks.

The Solution

InfoTrust Corporation, with its 20 years of IT security and managed network services experience, stepped in to provide the stability and expertise the bank desperately needed.

Leveraging its 24x7 SOC services, InfoTrust Corporation took over the task of continuous network monitoring, ensuring real-time threat detection and response. This not only strengthened the bank's defenses but also provided consistency that was previously lacking due to staff turnover.

Simultaneously, InfoTrust Corporation implemented a robust SIEM solution, aggregating and analyzing activity data from various resources across the bank's network. This facilitated real-time incident response and comprehensive reporting, greatly simplifying the bank's preparation for IT audits.

To address the challenge of staff turnover, InfoTrust Corporation provided a team of dedicated security professionals. This ensured the bank always had access to expertise regardless of their internal staffing situation.

The Result

Working with InfoTrust Corporation, the bank managed to stabilize their network security operations despite the persistent challenge of IT staff turnover.

Cyber threats were now swiftly identified and addressed, thanks to the round-the-clock vigilance provided by InfoTrust's SOC services. In addition, the SIEM system's comprehensive reports served as valuable resources during IT audits, making it easier for the bank to demonstrate compliance with regulations.

Furthermore, the bank no longer had to worry about maintaining in-house expertise for security management. With InfoTrust Corporation's dedicated team, they could focus on their core banking services, confident that their network infrastructure and security was in safe, experienced hands.

Ultimately, by partnering with InfoTrust Corporation, the bank managed to convert a period of struggle into an opportunity for enhancing their security posture and audit readiness.