Customer Overview

Our customer, a rapidly expanding healthcare organization, acquired a healthcare partner with 12 locations. Amidst managing the increased scale of operations, the organization aimed to focus on providing high-quality healthcare services without disruption. However, integrating their new partner's network infrastructure and ensuring its security presented significant challenges.

The Challenge

The healthcare organization required expert assistance to navigate the integration of a complex, multi-location network infrastructure. Their primary concern was ensuring a seamless transition to maintain undisrupted healthcare services for their customers. Simultaneously, the challenge of safeguarding sensitive patient data and meeting stringent healthcare regulatory requirements added to the complexity of the integration.

The Solution

InfoTrust Corporation, with its 20 years of experience in IT security and managed network services, offered a tailor-made solution to address the healthcare organization's needs.

InfoTrust's team of experts first conducted a comprehensive assessment of the existing and newly acquired network infrastructure. The team identified potential security vulnerabilities and areas of improvement to ensure a robust, secure, and compliant network post-integration.

Next, InfoTrust implemented their Managed Detection and Response (MDR) and Security Information and Event Management (SIEM) services across all locations. These services enabled continuous monitoring, real-time threat detection, and incident response, significantly enhancing the organization's security posture.

Additionally, the 24x7 Security Operations Center (SOC) service provided uninterrupted security management, alleviating the healthcare provider's concerns about potential disruptions to their services.

The Result

Working with InfoTrust Corporation, the bank managed to stabilize their network security operations despite the persistent challenge of IT staff turnover.

With InfoTrust Corporation's strategic support, the healthcare organization successfully integrated the network infrastructure of their new partner across 12 locations. They achieved this without any disruptions to their healthcare services, thus ensuring continuous care for their patients.

The advanced MDR, SIEM, and 24x7 SOC services effectively fortified the organization's expanded network against potential cyber threats. The healthcare provider could rest assured knowing their patients' sensitive data was well-protected.

Moreover, with InfoTrust managing their network security, the healthcare provider could concentrate on what they do best - providing exceptional healthcare services to their patients. The partnership with InfoTrust Corporation turned a potentially stressful expansion into a secure, smooth transition, enabling the healthcare organization to grow without compromising their primary mission.